#### MEETING OF COUNCIL

28 JUNE 2021

Item 12.5 Report by the Victorian Electoral Commission on the General Election held October 2020 Appendix 1 2020 Local Government Elections / Melton City Council - Election Report by the VEC - dated 19 April 2021



**Election Report** 

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## Acknowledgement of Country

The Victorian Electoral Commission pays respect to Victoria's traditional owners and their elders past and present who have been custodians of this country for many thousands of years. Their living culture and their role in the life of Victoria is acknowledged by the VEC.

## Letter of Transmittal

19 April 2021

Mr Kelvin Tori Chief Executive Officer Melton City Council PO Box 21 MELTON VIC 3337

Dear Mr Tori

Pursuant to Regulation 83 of the Local Government (Electoral) Regulations 2020, I submit this report to the Chief Executive Officer of Melton City Council on the general election held in October 2020.

Yours sincerely

Myatu

Warwick Gately AM Electoral Commissioner

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### Introduction

The Victorian local government general elections are held every four years as defined by the *Local Government Act 2020* (Vic) (**LG Act**). In 2020, general elections were held for 76 of the 79 Victorian councils' with Saturday 24 October marking election day. In accordance with section 263(1) of the LG Act, the Victorian Electoral Commission (**VEC**) is the statutory election service provider for the conduct of local government elections in Victoria.

This report provides information on the 2020 Melton City Council general election including details of the end-to-end service delivery of electoral activities throughout the election timeline. This report also provides details of post-election items including compulsory voting enforcement.

#### About the Victorian Electoral Commission

The VEC is an independent statutory authority established under the Electoral Act 2002 (Vic) (the Electoral Act). The VEC's principal functions are to conduct State elections, local government elections, certain statutory elections and polls, commercial and community elections, and to support electoral representation processes for local councils and the Electoral Boundaries Commission for State electoral boundaries. The VEC is also responsible for maintaining the Victorian register of electors and administering political funding and donation disclosure laws. The VEC has a mandated role to conduct electoral research, provide communication and education services, and inform and engage Victorians in the democratic process.

Warwick Gately AM is the appointed Electoral Commissioner and Liz Williams is the appointed Deputy Electoral Commissioner. The Electoral Commissioner and Deputy Electoral Commissioner report to the Victorian Parliament in relation to the VEC's operations and activities.

The Electoral Commissioner heads the VEC's Executive Management Group that comprises the Deputy Electoral Commissioner, the Executive Director, Corporate Services and seven Directors, each leading the main functional areas of the VEC. Each Director acts as subject matter experts within their legislative responsibilities under the LG Act and the Electoral Act.

The VEC has a dedicated local government election program which is managed by Katrina Collins and incorporates a range of programs, projects and activities that are supported through strategic planning, project management, and process mapping. The program is overseen by the VEC's Planning Group and has sponsorship from the Executive Management Group.

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administration in early 2020. The Councils' general elections have been postponed until October 2024.

<sup>&</sup>lt;sup>1</sup> The South Gippsland Shire Council was placed into administration in mid-2019. The Council's general election has been postponed until October 2021. Casey City Council and Whittlesea City Council were placed into

## Key changes

#### Changes in legislation

The new LG Act received royal assent on 24 March 2020 and introduced a number of changes, some requiring immediate implementation and others to be implemented progressively. Those requiring immediate implementation had a significant impact on the 2020 local government election program.

Following the LG Act completing its passage through Parliament, the VEC implemented the necessary changes to the 2020 local government election program in response to the reforms as they applied to the elections.

The key changes from the	LG Act are as follows:
Local government electoral structures	The default electoral structure for all local councils is single-councillor wards, although some regional and rural local councils may be unsubdivided or divided into wards with equal numbers of councillors in each ward.
	The VEC is no longer responsible for conducting electoral representation reviews of all local councils in Victoria.
	An independent Local Government Electoral Representation Advisory Panel will review council electoral structures. The panel includes the Electoral Commissioner and other members appointed by the Minister for Local Government.
Voting system	The voting system (attendance or postal) is set by the Minister for Local Government.
	All local council elections are conducted according to the same voting system.
Enrolment and voters' rolls	Non-resident property owners need to apply to be enrolled (this change will be implemented in stages leading up to the 2024 local government elections).
	Amendments to the voters' roll are completed by the VEC only (excluding Melbourne City Council).
Candidate qualifications	It is compulsory for local government candidates to complete mandatory training prior to nominating for local government elections.
Nominations/candidate statements	When nominating, candidates are required to declare they have completed the mandatory Local Government Candidate Training.
	The maximum number of words for a candidate statement was increased to 300 (350 for the Melbourne City Council Leadership Team and Councillor Groups).
Election staff	The term 'Election Manager' replaced 'Returning Officer' making the term consistent with the <i>Electoral Act 2002</i> .
Extraordinary vacancies	The VEC will fix the timeline for local council by-elections (previously fixed by the Minister).
	Changes to the countback process which now draws on a broader pool of ballot papers to determine the successful candidate at a countback.
Compulsory voting	From the 2024 local government general elections onwards, it will be compulsory for everyone enrolled on a voters' roll to vote.

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The LG Act made other changes to the local government electoral landscape, including:

- operational and technical provisions for electoral matters are now prescribed in the Regulations rather than being contained in the LG Act.
- disputed election results are now heard by the Victorian Civil and Administrative Tribunal (VCAT).

On 8 May 2020, the Minister determined<sup>2</sup> all of the 2020 general elections would be held by postal voting. As such, the VEC adjusted preparations in response to the Minister's determination.

In addition, new Local Government (Electoral) Regulations 2020 (**the Regulations**) came into operation on 13 July 2020.

#### Response to public health crisis: Coronavirus (COVID-19)

In response to the coronavirus (**COVID-19**) global pandemic, a State of Emergency was declared in Victoria on 16 March 2020. While the VEC was well advanced in planning for the elections, some uncertainty arose due to speculation that the elections could be rescheduled.

Following the Local Government Minister's confirmation on 15 May 2020 that the 2020 local government elections would proceed, the VEC's operating model was adjusted to deliver a compliant election while meeting health, safety, social distancing and hygiene obligations to voters, election staff, councils, candidates and all other stakeholders.

On Wednesday 1 September 2020, the Governor in Council made amendments to the regulations to allow certain provisions to be varied in response to the COVID-19 pandemic. Specifically, the amendments allowed the VEC to determine an appropriate method for eligible candidates to lodge their nomination form and pay their nomination fee electronically; and to allow the Election Manager to determine the maximum number of scrutineers that may be present for any activity at any one time. The amended regulations commenced the day after they were made and remain in place until 26 April 2021.

On 29 September 2020, the Governor in Council made further changes to the Regulations to provide greater clarity of mitigation options for any disruptions to the voting timeline, including delays across the postal network that could threaten the integrity of the elections. The changes allowed the Electoral Commissioner to alter the last day of voting and/or the extended postal vote receipt deadline if necessary, to maintain and protect election integrity.

The VEC developed a COVIDSafe Election Plan<sup>3</sup> in consultation with the Department of Health and Human Services which complemented the VEC's Service Plan. The COVIDSafe Election Plan outlined the VEC's actions and strategies to deliver safe and compliant local government elections.

The plan considered all electoral operations and activities and included changes such as (but not limited to):

- acquiring larger election office spaces to accommodate social distancing practices
- moving operations from face-to-face to online (when legislation permitted), for example:
  - the VEC's briefing meetings with individual councils
  - the candidate information sessions
- modifying the timeline for ballot paper extraction and counting activities
- · modifying scrutineer practices.

The VEC acknowledges the collaboration and contributions of council officers in navigating the changes required to the program due to COVID-19.

<sup>&</sup>lt;sup>2</sup> The Minister published this decision in the Government Gazette on 18 May 2020

<sup>&</sup>lt;sup>3</sup> 'VEC COVIDSafe election plan' -

https://www.vec.vic.gov.au/about-us/publications/localcouncil-election-reports-and-plans

## **Election dates**

The key timelines that applied to the 2020 local government elections were as follows.		
Deadline fixed by the VEC for council primary enrolment data	Monday 13 July 2020	
Close of roll	4 pm Friday 28 August 2020	
Opening of the election office to the public	Wednesday 16 September 2020	
Certification of the voters' roll and opening of nominations	Thursday 17 September 2020	
Close of nominations	12 noon Tuesday 22 September 2020	
*Ballot draw	From 1 pm on Tuesday 22 September 2020	
*Deadline for lodging candidate statements, photographs and questionnaires	12 noon Wednesday 23 September 2020	
*General mail out of ballot packs to voters	Tuesday 6 October to Thursday 8 October 2020	
*Close of voting	6 pm Friday 23 October 2020	
Day prescribed as Election Day	Saturday 24 October 2020	
*Close of extended postal vote receipt period	12 noon Friday 30 October 2020	
Declaration of election results	No later than Friday 13 November 2020	

\*Dates with asterisks relate to contested elections only.

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## About Melton City Council

Melton City Council is comprised of nine councillors elected from multi-councillor wards.

The structure was last reviewed in accordance with the *Local Government Act* 1989 through an electoral representation review in 2015.



Figure 1: The electoral structure of Melton City Council at the general election held on 24 October 2020.

## Voters' roll

The VEC prepared the voters' roll for the election under section 8(2)(c) of the Electoral Act and in accordance with section 249 of the LG Act. The close of roll for the election was 4 pm on Friday 28 August 2020. Pursuant to section 249(4) of the LG Act, the VEC certified the voters' roll on Thursday 17 September 2020.

At certification, the voters' roll for the 2020 Melton City Council general election included 104,010 enrolled voters.

#### Composition of the voters' roll

The LG Act specifies that the voters' roll for a local government election is formed by combining two separate lists of voters.

- The Electoral Commissioner's list (EC list) List of State electors that are enrolled within that local government area.
- 2. The Chief Executive Officer's list (CEO list) List of council-entitled voters.

Refer to **Appendix 1** for a breakdown of the Melton City Council general election voters' roll.

#### Amendments to the voters' roll

In accordance with section 250 of the LG Act, the VEC is able to amend any error or omission in the preparation, printing or copying of the voters' roll, or correct any misnomer or inaccurate description of any person, place or thing on the voters' roll. Following the passage of the LG Act, amendments to the voters' roll are to be certified by the VEC. All voters added to the roll were issued with a ballot pack. Where a voter was deleted from the roll after the mail-out of ballot material, the VEC had systems in place to ensure that returned ballot papers from the deleted voters could be identified and excluded from the extraction and count. Where roll amendments were required, the total number of voters on the roll was updated.

Following the close of roll, the VEC made six amendments to the voters' roll, three additions and three deletions.

# Advertising and communication campaign

#### State-wide advertising

The VEC delivered a state-wide advertising campaign to maximise public awareness and participation amongst all eligible voters. Campaign activities and consistent messaging were delivered across two phases – enrolment and voting – and through multiple traditional and emerging mediums, including radio, digital and social media, and offline/outdoor advertising.

#### Statutory advertising

The VEC published a series of statutory notices throughout the election as required by the LG Act. The notices included critical information relevant to each milestone of the election timeline.

For the 2020 statutory notices, Melton City Council nominated the following newspapers for the statutory notices to appear in:

- · Brimbank & Northwest Star Weekly
- · Melton and Moorabool Star Weekly

In 2020, the VEC established a new policy position for statutory advertising in alignment with the updated definition of 'publish' in the LG Act. The policy position included the following:

- all statutory and non-statutory election advertising would be published on the VEC website, and
- where available, all statutory and nonstatutory election advertising would be published in local newspapers and/or other selected newspapers identified following consultation with the council.

Refer to **Appendix 2** for further information in relation to the statutory advertising.

#### **VEC** website

The VEC provided council specific information regarding the election on its website under the '2020 local council election' page. The VEC website went live for the local government elections in early August 2020. Whilst some council specific data remained static during the election, the website was regularly updated with content relevant to the election and at each key milestone such as close of roll, nominations, voting and results.

#### Media liaison

An online media webinar was held on Friday 21 August 2020. The webinar could be downloaded or accessed at a later time for those who were unable to participate live. The media briefing summarised the planning and timeline for the 2020 local government elections, and also provided a specific update in relation to the availability of election results in light of COVID-19.

Media outlets were provided with a media information booklet that outlined the election timeline and key messages, and provided the VEC's head office media contacts. The VEC's communication team supported each Election Manager as the primary media spokesperson in relation to each election. The VEC's media liaison program principally featured staged media releases aimed to highlight key milestones during the election timeline, and capitalise on existing general news coverage. More information on the VEC's media release schedule is available at **Appendix 3**.

#### Social media campaign

As part of its state-wide advertising campaign, the VEC used paid promotions on social media platforms including Facebook, Twitter, Instagram, LinkedIn, Snapchat and WeChat, targeting voters through audience segmentation.

This advertising was supported by a defined timeline of organic social media posts on the VEC's channels, designed to cover each of the key messages of the communication campaign to further extend the reach to the community and promote conversation about the democratic process.

#### VEC VoterAlert advisories

Electors on the State enrolment register are able to sign up to the VEC's free SMS or email alert service VoterAlert, to receive reminder messages pertinent to elections that affect them. They can subscribe to receive SMS messages only, email only, or both SMS and email.

During the general election, the VEC used its VoterAlert service to send the following direct messages to those State-enrolled voters on the roll for the election.

The messages were rolled out in the following schedule:

Wednesday 19 August to Wednesday 26 August 2020 – 79,176 VoterAlert messages were sent by SMS and email reminding voters to enrol or update their details by the close of roll.

Friday 9 October to Friday 13 October 2020 – 81,757 VoterAlert messages were sent by SMS and email advising that the VEC had commenced posting ballot packs.

In mid-October, the VEC commenced sending its final VoterAlert – a reminder to post ballot packs by the voting deadline. Whilst approximately 900,000 of the 1.8 million voters scheduled to receive an alert were contacted it was identified that an unanticipated high volume of calls was received by both the VEC and councils as a result of the alert. Therefore, the VEC suspended the

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VoterAlert messages scheduled for the remaining 900,000 voters.

More information on the VEC's VoterAlert advisories is available at **Appendix 4**.

#### Voter engagement

The VEC delivered an extensive voter engagement program. The program sessions were implemented throughout Victoria and were specific to local demographics. Please refer to **Appendix 5** to view the full list of initiatives for the 2020 local government elections. Due to the coronavirus (COVID-19) pandemic, the VEC's programs traditionally offered through face-toface education and engagement were redesigned to comply with health, safety, social distancing and hygiene obligations.

#### Blind and low vision services

Braille and large print ballot material was available to blind and low vision voters who had registered for these products by 5 pm on Tuesday 15 September 2020.

The VEC received and processed one request for large print ballot material for Melton City Council.

The Election Manager did not receive any requests for braille ballot material for the election.

#### Interpreting services

The VEC engaged the Victorian Interpreting and Language Services' Language Link to provide a telephone interpreting service for telephone enquiries from voters who had a first language other than English. The VEC advertised direct lines for 20 languages other than English and a general line for all other languages.

#### **Telephone enquiry service**

A local telephone enquiry service was provided at the election office from Wednesday 16 September 2020 until the close of voting, for enquiries regarding the election.

The local telephone enquiry service was supplemented by an overflow call centre at the VEC's head office. The overflow call centre received calls made directly to the VEC's head office line (131 VEC, 131 832 or +61 3 8620 1100 for callers outside of Australia) and diverted calls from the election office when the election office lines were at capacity. Additionally, email enquiries were received and processed through info@vec.vic.gov.au.

The types of calls that are typical during an election relate to:

- voting entitlements and compulsory voting obligations
- · enrolment questions
- · ballot pack had not been received
- ballot material was spoilt or destroyed, so replacement ballot material was required
- a voter advising that they were overseas or interstate
- queries regarding the content of the ballot pack.

A breakdown of the daily number of calls received by the telephone enquiry service and the overflow call centre in respect to the election is available at **Appendix 6**.

### **Election Manager**

The VEC maintains a pool of trained senior election officials located across the state to fill election management roles for State and local government elections. Election-specific training is provided to senior election officials prior to each election management appointment.

The size of the election management team appointed for the conduct of an election is based on the size of the council. As required under the LG Act an Election Manager is appointed to conduct the election and is supported by one or more Assistant Election Managers for larger councils, or a senior election official for smaller councils.

In accordance with section 3 of the LG Act, the Electoral Commissioner appointed Peter Long as the Election Manager for the 2020 Melton City Council general election.

The appointed Assistant Election Managers were Priscilla Mayne and John Massey.

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## **Election office**

The Election Manager was responsible for the establishment and management of the election office located at Heathdale Christian College, Block B, 102-112 Centenary Avenue, Melton. The election office premises were provided by the VEC.

In accordance with the VEC's COVIDSafe election plan, the election office was open to the public by appointment only. The election office was available for appointments from Wednesday 16 September until Friday 23 October 2020 between 9 am and 5 pm. Opening hours were extended on Thursday 22 October (9 am to 8 pm) and Friday 23 October (9 am to 6 pm) to allow for final enquiries and the hand-delivery of ballots prior to the close of voting. Enquiries regarding the election were also managed by phone.

## Candidates

Nominations for the election opened at 9 am on Thursday 17 September and closed at 12 noon on Tuesday 22 September 2020. Candidates were required to lodge their nomination forms in person at the election office. A \$250 nomination fee applied.

On Wednesday 9 September 2020, the Electoral Commissioner published a determination<sup>4</sup> establishing a framework for prospective candidates who were prevented from attending the election office due to health directions regarding COVID-19 under the *Public Health and Wellbeing Act 2008.* The determination outlined provisions for electronic lodgement of the nomination form and nomination fee for affected candidates.

#### **Candidate information**

The VEC developed a suite of resources that were accessible to prospective candidates prior to the nomination period. From early September, candidates were able to access the VEC's information about the process of nominating and becoming a candidate for the election. The VEC's online *Candidate Helper*, accessible via the VEC website, went live on Thursday 3 September 2020. The *Candidate Helper* enabled candidates

to pre-complete their nomination form and other forms online before lodging them with the Election Manager.

For the 2020 elections, the VEC's candidate information session was recorded and available for online streaming from the VEC website. The session was complemented by three state-wide interactive seminars consisting of a panel from the VEC's leadership and executive teams.

#### Nominations

At the close of nominations, 41 candidates had nominated for election to council.

The following is a breakdown of candidate nominations per ward:

- Cambridge Ward 14 nominations
- Coburn Ward 16 nominations
- Watts Ward 11 nominations

Ballot draws to determine the order in which the names would appear on the ballot paper were held at the election office following the close of nominations using the VEC's computerised ballot draw application.

See **Appendix 7** for the list of candidates in ballot draw order.

#### **Candidate statements and photos**

In accordance with Regulation 39 of the Regulations, candidates were able to lodge a 300 word statement and submit a recent photograph for inclusion in the ballot packs sent to voters. The deadline for the submission of candidate statements and photographs was 12 noon on Wednesday 23 September 2020.

See **Appendix 7.1** for a breakdown of submitted statements and photos, and **7.2** for the sample website version product.

 $<sup>^4</sup>$  VEC 2020 Determination No.1 - Nominations from candidates impacted by COVID-19 Public Health Directions in respect to local government elections -

https://www.vec.vic.gov.au/aboutus/legislation/determinations

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#### **Candidate questionnaires**

In accordance with Regulation 43 of the Regulations, candidates were able to complete and lodge their answers to a set of prescribed questions in addition to a statement and photograph. The Election Manager accepted questionnaire submissions lodged by 40 of the 41 candidates at the election.

The completed questionnaires were accessible to voters on the VEC website or by contacting the election office.

## Voting

#### **Redirection of ballot packs**

The Regulations provide that a voter may – no later than the day the roll is certified (or a later date if specified by the Election Manager under Regulation 22(2)(f) of the Regulations) – make a request in writing to the Election Manager to have their postal ballot envelope redirected to another address. For the 2020 elections voters had until Thursday 17 September to submit requests for redirection.

The Election Manager received 16 requests for redirection of ballot packs for the election.

#### Early votes

A voter may request an early postal ballot envelope (early vote) prior to the general mail out of ballot packs. The Election Manager processes the request and issues the early vote if the request is assessed as reasonable. Requests for early votes could be processed from Wednesday 23 September 2020, the day after nominations closed, until the commencement of the general mail out of ballot packs on Tuesday 6 October 2020. Due to the timing of early votes, some early voters may not have had access to the candidate statements, photographs or questionnaires.

Due to the impact that COVID-19 restrictions had on election services for the 2020 elections, requests for early votes were managed by appointment.

The Election Manager issued three early votes for the election.

#### Mail-out of ballot packs

The VEC mailed 104,009 ballot packs between Tuesday 6 October and Thursday 8 October 2020.

See **Appendix 8** for a breakdown of the packs mailed out on each day during the general mailout, noting that ballot packs were not mailed to any voters that had passed away between the close of the roll and generation of the mail-out file.

This included 16 ballot packs that were redirected to alternative addresses for voters that had applied to redirect their ballot pack by Thursday 17 September 2020.

In accordance with Regulation 49(3) of the Regulations, no more than 35% of ballot packs were mailed or delivered to voters on any one day during the mail out period. All ballot packs were lodged with Australia Post under the priority paid delivery timetable.

The VEC liaised closely with Australia Post during the mail out period to confirm that ballot packs had been delivered to voters. The VEC received confirmation that all ballot packs had been delivered to delivery addresses by Wednesday 14 October 2020.

During the voting period, 1,396 ballot packs were returned to the election office by Australia Post as return-to-sender mail. Most of this mail was due to the addressee not residing at the address.

#### **Election office counter services**

In order to safeguard the health and wellbeing of voters and VEC personnel in the COVID-19 environment, the VEC did not provide an overthe-counter replacement or unenrolled vote service at election offices in the Metropolitan Melbourne region (including Mitchell Shire Council) for the elections. Similar restrictions were initially imposed on election offices in Regional Victoria and were relaxed in the final weeks of voting. Voters were advised to request replacement or unenrolled ballot material by phone, which was sent to them by post.

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#### **Unenrolled votes**

Unenrolled votes are issued to people whose name cannot be found on the voters' roll but who claim they are entitled to vote at the election. The unenrolled ballot pack includes a declaration that is signed by the applicant and assessed by the Election Manager prior to either admitting or disallowing the vote.

The Election Manager issued eight unenrolled votes and following relevant checks, none were admitted to the count.

#### **Replacement ballot packs**

Following the general mail-out of ballot packs, a voter who claimed that their ballot pack had not been received, or had been lost, spoilt or destroyed, could apply to the Election Manager for a replacement ballot pack. Requests for replacement ballot packs within metropolitan councils were processed and fulfilled at the election office then lodged at the local postal facility. In order to assist in the mail turnaround time for regional councils, the VEC established a centralised postal vote issuing service at head office. Replacement vote requests were processed at the election office and fulfilled and lodged with Australia Post from the VEC in Melbourne.

The Election Manager issued 1,484 replacement ballot packs across all wards during the voting period. Please refer to **Schedule 1** for further information on replacement ballot packs issued.

#### Return of ballot paper envelopes

Voters were provided with a priority reply-paid envelope for the return of their ballot paper envelope containing their completed ballot paper. The return mail was delivered to the election office from local postal facilities or mail distribution centres. Voters who chose to hand-deliver their vote to the election office were able to do so by placing their ballot paper envelope containing their completed ballot paper into ballot boxes located at the election office. The ballot boxes allowed voters to drop off their ballot envelopes without interaction with staff, therefore remaining compliant with a COVIDSafe election<sup>5</sup>.

As ballot paper envelopes were returned, they were progressively checked by the election

<sup>5</sup> 'VEC COVIDSafe election plan' https://www.vec.vic.gov.au/about-us/publications/local-

council-election-reports-and-plans

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management team to ensure they had been signed by the voter. Additionally, processes were in place to ensure that only one returned ballot from any one voter could proceed to the extraction and count.

The Election Manager received a total of 69,926 returned ballot paper envelopes across all wards by the close of voting at 6 pm on Friday 23 October 2020.

The Regulations provide that the Election Manager can accept returned ballot paper envelopes up until 12 noon on the Friday following the close of voting, if satisfied that the ballot paper envelope was completed by the voter prior to the close of voting. The Election Manager accepted 17,020 ballot paper envelopes across all wards during the extended postal vote receipt period.

The total returned ballot paper envelopes for Melton City Council was 86,946.

The Election Manager set aside 2,323 returned ballot paper envelopes that were not admitted to the extraction and counting process due to the voter not having signed the declaration envelope or, in the case of unenrolled declaration votes, an entitlement was not found for the person, or the declaration envelope was not returned with the vote.

Refer to **Schedule 1** for the total certified record of ballot papers and declaration envelopes across all wards.

## Results

#### Extraction

A total of 84,623 ballot paper envelopes were admitted to the extraction process.

The extraction of ballot papers occurred at the election office commencing on Saturday 24 October. The extraction of all admitted ballot paper envelopes was completed on Monday 2 November, following the close of the extended postal vote receipt period.

The extraction process involved separating the declaration flaps containing voters' details from

each admitted ballot paper envelope, and then extracting the ballot papers from the envelopes. This two-stage process maintains anonymity and ensures the number of envelopes is tracked for ongoing reconciliation.

Any returned ballot paper envelopes found not to contain a ballot paper, or that contained more than one ballot paper, were required to be rejected and could not be counted. There were 158 returned ballot paper envelopes rejected during the extraction activity.

Following the extraction of ballot papers from the ballot paper envelopes, a total of 84,465 ballot papers proceeded to the count.

#### **Computer count**

Following the extraction of ballot papers admitted to the count for all wards, preferences on ballot papers were data entered into the VEC's computer counting application at Melbourne Showgrounds, 03 Expo Hall, Epsom Road, Ascot Vale. The application distributes preferences using the proportional representation method once data entry of ballot paper preferences is complete. The computer count information session explaining the process was recorded and available for online streaming from the VEC website from Monday 19 October 2020. Results were calculated at the election office on Thursday 5 November.

The provisional results were published to the VEC website as they became available. Results were updated as finalised<sup>6</sup> once declarations had taken place.

For a breakdown of the first preference results by ward, refer to **Appendix 9**.

#### Recounts

At any time before a candidate is declared as elected, a recount may be initiated by the Election Manager or requested in writing by a candidate stating the reasons for their request. Such requests are assessed by the Election Manager supported by the VEC and either accepted or declined.

<sup>6</sup> A preference distribution report can be found at <u>2020</u> <u>council election results | Victorian Electoral Commission</u> (vec.vic.gov.au).

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The Election Manager did not receive any requests for a recount following the count for Melton City Council.

#### **Declaration of results**

The declaration of results was scheduled later than at previous elections, due to the impact of COVID-19 restrictions on extraction and counting timelines. As per the Service Plan, the latest date for all results declarations to have been completed was Friday 13 November 2020.

The results of the 2020 Melton City Council general election were declared at 12 pm on Thursday 5 November 2020 at the Election Office, Heathdale Christian College, Block B, 102-112 Centenary Avenue, Melton.

The VEC website was updated following the declaration to reflect the elected candidates from the election.

### Election statistics

#### Participation

Participation is measured by the number of marks on the roll as a percentage of the total enrolment and can vary from turnout. The overall participation rate in the Melton City Council election was 83.39%, which is lower than the State average of 84.12% (excluding Melbourne City Council) and higher than the 73.54% rate at the 2016 Melton City Council general election.

Analysis of voter participation for the different enrolment categories shows that participation is higher for voters who are enrolled on the EC's List (85.34%) compared to voters enrolled on the CEO's List (52.02%).

Refer to **Appendix 10** for further information on participation, including a breakdown by enrolment category.

#### Turnout

Voter turnout is measured by the number of formal and informal ballot papers counted in the election as a percentage of voters on the voters' roll for the election.

The overall voter turnout for the 2020 Melton City Council general election was 81.21%. This is compared to the State average turnout of 81.47% (excluding Melbourne City Council). The voter turnout at the 2016 general election for council was 72.15%.

#### Informality

The overall informal voting rate recorded at the 2020 Melton City Council general election was 6.71%, compared with the State average of 4.76%. An informality rate of 6.83% was recorded at the Melton City Council general election held in October 2016.

## Complaints

#### Type of complaints

At local government elections, complaints generally fall into two broad categories:

- The conduct of participants in the election. Complaints about the conduct of candidates and other participants in the election, at times alleging a breach of the LG Act or local laws.
- 2.The administration of the election. Complaints about the conduct of the election and services to voters.

The majority of complaints at the 2020 local government elections related to category one, often where the complainant alleged inappropriate or illegal action by another person or group associated with the election.

#### **Complaints process**

The VEC operates a streamlined complaints process during elections, developed in consultation with local councils and enforcement agencies. The process requires complaints to be lodged in writing, and they are then processed through the VEC's head office. For the 2020 local government elections, customers were able to provide feedback and complaints through an online submission form on the VEC's website.

Each complaint is evaluated, and an appropriate course of action is determined. Complaints alleging a breach of the LG Act, for example, are forwarded to the Local Government Inspectorate (LGI). Complaints relating to local laws are referred to council. Complaints about the VEC's services or the behaviour or actions of VEC staff and election officials are the responsibility of the VEC. In these cases, the VEC investigates the matter and determines the most appropriate response. The VEC committed to responding to each complaint within five working days, however due to the unanticipated high volume of complaints received this extended in some instances.

#### **Complaints received**

The VEC received 39 written complaints relating to the election for Melton City Council. Please see **Appendix 11** for a description of complaints received by the VEC.

### **Post-election activities**

#### Storage of election material

All records from the election will be kept by the VEC safely and secretly in accordance with Regulation 79 of the Regulations.

#### Refund of nomination fees

Nomination fees were refunded to eligible candidates on Thursday 10 December 2020. Eligible candidates included elected candidates or those who received at least 4% of the first preference vote. Any forfeited nomination fees were remitted to Council on 10 December 2020.

#### **Courts and tribunals**

The Victorian Civil and Administrative Tribunal (VCAT) is responsible for hearing disputes on the validity of an election under section 311 of the LG Act.

Applications for a review of the declaration of the results of an election must be lodged within 14 days of the election and can be made by a candidate in the election, 10 persons who were entitled to vote at the election, or the VEC.

There were no applications to the VCAT disputing the result of the Melton City Council general election.

### Non-voter follow up

In accordance with section 267 of the LG Act, the VEC has commenced its compulsory voting enforcement program. Any person who was required to vote at the election and failed to vote will be issued with an Apparent Failure to Vote Notice. Apparent non-voters have 28 days in which to respond.

People who do not respond to that notice, or do not provide a satisfactory response to the notice, may be issued with an Infringement Notice that will incur a penalty. Further follow-up by way of a Penalty Reminder Notice may also take place – this stage includes the original penalty and a Penalty Reminder Notice fee. Penalties collected on behalf of council will be reimbursed at the end of the Infringement and Penalty Reminder Notice stages.

Additionally, during the Infringement and Penalty Reminder Notice stages, non-voters may request for their matter to proceed directly to the Magistrates' Court.

Any such requests will be actioned at the conclusion of the Infringement and Penalty Reminder Notice stages. The VEC will lodge the file of any remaining non-voters with Fines Victoria at the conclusion of the Penalty Reminder Notice stage.

## Evaluating the VEC's services

The VEC is committed to providing high quality election services to its local government clients. Through the VEC's formal feedback and debriefing program, the VEC is able to gauge its performance and seek advice for future local government election projects.

#### Feedback from councils

The VEC invited feedback from councils on its services in December 2020 and acknowledges the receipt of feedback provided by Melton City Council. Additional feedback can be provided to the Program Manager for Local Government elections by emailing LGProgram2020@vec.vic.gov.au.

#### Internal debriefing program

After every electoral event, the VEC conducts an internal debriefing program which includes input from all areas across the VEC's workforce. Internal debriefing following the local government elections commenced in December 2020. In due course, the VEC will publish a consolidated report on its performance and key statistics from the elections. This report will be tabled in Parliament and available on the VEC website.

## Schedule 1: Record of ballot papers and declaration envelopes

Melton City Council Cambridge Ward election		
BALLOT PAPERS PRINTED		
Victorian Electoral Commission		37,750
Election Manager		6
	Total	37,756
BALLOT PAPERS ISSUED		
General mail out		33,138
Early and replacement votes		504
Unenrolled declaration votes		0
Spoilt		0
	Sub total	33,642
Unused		4,114
	Total	37,756
DECLARATIONS RETURNED		
General mail out admitted to the extraction		27,582
Early and replacement votes admitted to the extraction		263
Unenrolled declaration votes admitted to the extraction		0
Returned declarations unable to admit to extraction		651
Declarations returned to sender		356
	Sub total	28,852
Declarations not returned		4,790
	Total	33,642

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Melton City Council

Melton City Council Coburn Ward election		
BALLOT PAPERS PRINTED		
Victorian Electoral Commission		51,750
Election Manager		6
	Total	51,756
BALLOT PAPERS ISSUED		
General mail out		46,359
Early and replacement votes		720
Unenrolled declaration votes		4
Spoilt		0
	Sub total	47,083
Unused		4,673
	Total	51,756
DECLARATIONS RETURNED		
General mail out admitted to the extraction		35,218
Early and replacement votes admitted to the extraction		360
Unenrolled declaration votes admitted to the extraction		0
Returned declarations unable to admit to extraction		1,132
Declarations returned to sender		778
	Sub total	37,488
Declarations not returned		9,595
	Total	47,083

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Melton City Council Watts Ward election		
BALLOT PAPERS PRINTED		
Victorian Electoral Commission		27,750
Election Manager		6
	Total	27,756
BALLOT PAPERS ISSUED		
General mail out		24,512
Early and replacement votes		263
Unenrolled declaration votes		4
Spoilt		0
	Sub total	24,779
Unused		2,977
	Total	27,756
DECLARATIONS RETURNED		
General mail out admitted to the extraction		21,025
Early and replacement votes admitted to the extraction		175
Unenrolled declaration votes admitted to the extraction		0
Returned declarations unable to admit to extraction		540
Declarations returned to sender		262
	Sub total	22,002
Declarations not returned		2,777
	Total	24,779

Election Report Local Government elections 2020

## **Schedule 2: Certification statement**

In accordance with Regulation 77, I certify that Schedule 1 of this report on the conduct of the 2020 Melton City Council local government election is a true and correct account of the number of ballot papers issued, returned and not used in this election and declarations not returned.

Mhatil

Warwick Gately AM Electoral Commissioner

## Appendix 1: Breakdown of the voters' roll

Melton City Council	
Voters enrolled through an entitlement under section 241 of the LG Act	97,947
Voters enrolled through entitlements under sections $242-245$ of the LG $\mbox{Act}$	6,063
Total	104,010

Cambridge Ward election	
Voters enrolled through an entitlement under section 241 of the LG Act	31,468
Voters enrolled through entitlements under sections 242 – 245 of the LG Act	1,670
Cambridge Ward election total	33,138

Coburn Ward election	
Voters enrolled through an entitlement under section 241 of the LG Act	42,968
Voters enrolled through entitlements under sections $242-245\text{of}$ the LG Act	3,392
Coburn Ward election total	46,360

Watts Ward election	
Voters enrolled through an entitlement under section 241 of the LG Act	23,511
Voters enrolled through entitlements under sections 242 – 245 of the LG Act	1,001
Watts Ward election total	24,512

## Appendix 2: Statutory advertising

#### Melton City Council election schedule of public notices

Close of roll notice (see Appendix 2.1 for example)	
VEC Website	8 August 2020
Brimbank & Northwest Star Weekly	11 August 2020
Melton and Moorabool Star Weekly	11 August 2020

Notice of election (see Appendix 2.2 for example)	
VEC Website	31 August 2020
Brimbank & Northwest Star Weekly	1 September 2020
Melton and Moorabool Star Weekly	1 September 2020

Voting details notice (see Appendix 2.3 for example)	
VEC Website	28 September 2020
Brimbank & Northwest Star Weekly	29 September 2020
Melton and Moorabool Star Weekly	29 September 2020

Reminder notice (see Appendix 2.4 for example)	
VEC Website	12 October 2020
Brimbank & Northwest Star Weekly	13 October 2020
Melton and Moorabool Star Weekly	13 October 2020

Notice of result (see Appendix 2.5 for example)	
VEC Website	23 November 2020
Brimbank & Northwest Star Weekly	24 November 2020
Melton and Moorabool Star Weekly	24 November 2020

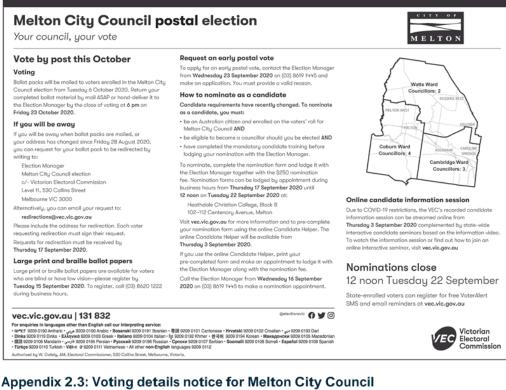
#### Appendix 2.1: Close of roll notice for Melton City Council



uirite in languages other than English call our interpreting service: 3020 0100 Anabar - La 2020 0100 Anabe - Bosanal 3020 0119 Bosnier - 📲 26020 0101 Cantonese - Hrvatski 8200 0102 Crossien - La 2020 0103 Dani 2020 0101 Dina - La Markana 2020 0105 Genis - Balano 2020 010 Anaber - 19 200 0102 Anaer - 19 200 2010 Korean - Maxegoences 2020 0105 Macedonian 2020 0105 Mina - La Markana - Myccosel 2020 0105 Russien - Concession 2020 0105 Social - Soomali S200 0105 Consal - Español 5200 0105 Macedonian 2020 0105 Mina - Myken 2020 0105 Minamer - Myccose Russien - Concession 2020 0105 Social - Soomali S200 0105 Social - Español 5200 0105 Korean - Maxegoences 2020 0105 Social - Soomali 5200 0105 Social - Español 5200 0105 Social - Soomali 5200 0105 Social - Socia d he W God telu, AM, Electo er 530 Colles Street Mal



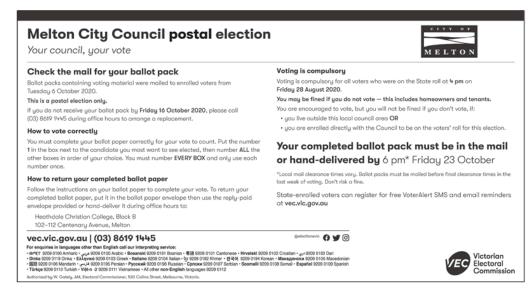
#### Appendix 2.2: Notice of election for Melton City Council



#### Melton City Council postal election Your council, your vote Voting is compulsory Check the mail for your ballot pack Voting is compulsory for Friday 28 August 2020. all voters who were on the State roll at 4 pm of g voting material will be mailed to enrolled voters from Ballot pa Tuesdau 6 October 2020. You may be fined if you do not vote - this includes homeowners and tenants. This is a postal election only. You are encouraged to vote, but you will not be fined if you don't vote, if: If you do not receive your ballot pack by **Friday 16 October 2020**, please call (03) 8619 1445 during office hours to arrange a replacement. · you live outside this local council area OR • you are enrolled directly with the Council to be on the voters' roll for this election How to vote correctly You must complete your ballot paper correctly for your vote to count. Put the number 1 in the box next to the candidate you most want to see elected, then number ALL the other boxes in order of your choice. You must number EVERY BOX and only use each Your completed ballot pack must be in the mail or hand-delivered by 6 pm\* Friday 23 October number once. \*Local mail clearance times vary. Ballot packs must be mailed before final clearance times in the How to return your completed ballot paper last week of voting. Don't risk a fine. Follow the instructions on your ballot paper to complete your vote. To return your completed ballot paper, put it in the ballot paper envelope then use the reply-paid envelope provided or hand-deliver it during office hours to: State-enrolled voters can register for free VoterAlert SMS and email reminders at vec.vic.gov.au Heathdale Christian College, Block B 102-112 Centenary Avenue, Melton electionsvic 🖪 💆 🗿 vec.vic.gov.au | (03) 8619 1445 Victorian Electoral Commission /EC

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#### Appendix 2.4: Reminder notice for Melton City Council



#### Appendix 2.5: Notice of results for Melton City Council

Melton City Council election Declaration of results	MELTON
The following candidates were elected to election held in October 2020:	o the Melton City Council at the general
Cambridge Ward	Watts Ward
MAJDLIK, Kathy (1st elected)	CARLI, Lara (1st elected)
ABBOUSHI, Steve (2nd elected)	DEEMING, Moira (2nd elected)
KESIC, Goran (3rd elected)	
Coburn Ward	
TURNER, Bob (1st elected)	
VANDENBERG, Ashleigh (2nd elected)	
RAMSEY, Sophie (3rd elected)	
SHANNON, Julie (4th elected)	
Further details about the results are ava	ilable at <b>vec.vic.gov.au</b>
Peter Long	
Election Manager	
Thursday 5 November 2020	
vec.vic.gov.au   131 832 Authorised by W. Gately, AM, Electoral Commissioner, 530	©electionsvic () () (0) Collins Street, Melbourne, Victoria.

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## Appendix 3: Schedule of media releases and advisories

Melton City Council Council-specific media releases and advisories	
Enrol now for the Melton City Council election	7 August 2020
Call for candidates for the upcoming Melton City Council election	24 August 2020
Candidates announced for the Melton City Council election	23 September 2020
Ballot packs mailed this week for Melton City Council election	5 October 2020
Voting closes soon for the Melton City Council election	12 October 2020
New councillors for Melton City Council	5 November 2020

Statewide media releases and advisories	
Victorians urged to enrol for upcoming council elections	7 August 2020
October local council elections to proceed under COVIDSafe election plan	19 August 2020
Last chance to enrol for Victorian council elections	21 August 2020
Enrolment closes tomorrow for October's council elections	26 August 2020
Nominations open soon for Victorian local council elections	31 August 2020
Council election information one click away on VEC website	4 September 2020
Accessing candidate information for the 2020 Victorian local council elections	14 September 2020
Victorian voters encouraged to sign up for free election reminders	16 September 2020
Nominations are in for the October council elections	23 September 2020
Authority granted for postal vote contingency	30 September 2020
Voting underway for Victoria's local council elections	5 October 2020
Mobile numbers not from VEC	12 October 2020
Local council elections voting deadline looms	19 October 2020
Strong voter response to local council elections	20 October 2020
Results timeline for Victorian local council elections (media advisory, not for publication)	21 October 2020
Final day of voting shows high voter turnout for council elections	23 October 2020
VEC won't risk public health for quick results in record turnout	28 October 2020
A win for democracy in a challenging year	13 November 2020
Didn't vote in the election? Please explain.	8 February 2021

## **Appendix 4: VoterAlert advisories**

Appendix 4.1: SMS alerts

4.1.1 close of roll – sent from Wednesday 19 August to Wednesday 26 August 2020



Council elections will be held by post in October. Make sure you are correctly enrolled by 4pm 28 Aug. More info or unsubscribe at: https://voteralert.vec.vic.gov.au/s/tohMhA51

#### 4.1.2 mail out of ballot pack Friday 9 October to Friday 13 October 2020



VEC has posted a ballot pack to your enrolled address. Voting in council elections is compulsory. More info or unsubscribe at: https://voteralert.vec.vic.gov.au/s/ufDvSRO7

#### 4.1.3 reminder close of voting - Monday 19 October 2020

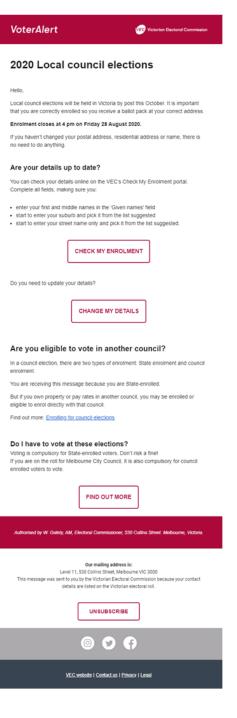
Council elections: voting closes 6pm Friday. Post your vote or return it to your election office ASAP. More info or unsubscribe: https://voteralert.vec.vic.gov.au/s/usSUBkIM

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#### Appendix 4.2: Email alerts

4.2.1 Close of roll email

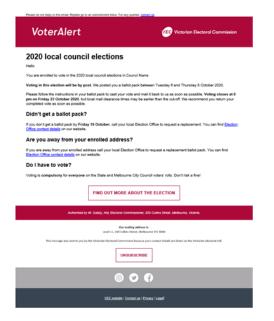


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#### 4.2.2 Ballot Pack mailout email



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#### 4.2.3 Last week to vote email

Please do not reply to this email. Replies go to an unmonitored inbox. For any queries, contact us



#### 2020 local council elections

Disregard this email if you have already voted. Hello You are enrolled to vote in the 2020 local council elections in Council Name Council. Voting closes 6 pm this Friday 23 October. How to vote As soon as possible, make sure you: mail your completed ballot paper in the reply-paid envelope provided OR drop your completed ballot paper off at <u>your local Election Office</u>.

Please note: voting closes at 8 pm on Friday 23 October. However, local mail clearance times vary and we recommend you return your completed vote as soon as possible.

#### Didn't get a ballot pack?

If you haven't received a ballot pack, <u>check our website to understand your options</u> **Do I have to vote?**Voting is compulsory for everyone on the State and Melbourne City Council
voters' rolls. Don't risk a fine!

FIND OUT MORE ABOUT THE ELECTION
Authorised by W. Galely, AM, Electoral Commissioner, 530 Collins Street. Mebourne, Victoria.
Our mailing address is: Level 11, 530 Collins Street, Melbourne VIC 3000
This message was sent to you by the Victorian Electoral Commission because your contact details are listed on the Victorian electoral roll.
UNSUBSCRIBE
© ♥ (f)
VEC website   Contact us   Privany   Legal

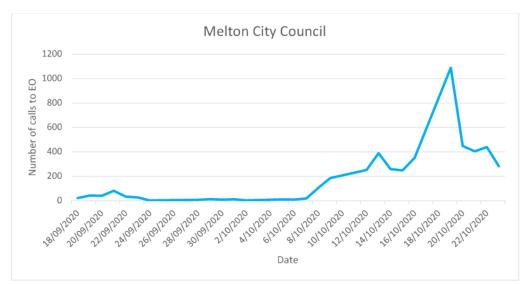
## Appendix 5: Voter engagement program and initiatives

Program	Program Details
Be Heard Democracy Ambassador program	This program normally provides face-to-face electoral education sessions and was adapted to an online delivery model, providing peer-led electoral education to residents in specialist disability services and culturally and linguistically diverse (CALD) communities. A total of 47 sessions were provided to people with disabilities and a total of 80 sessions were provided to CALD communities through councils and community organisations hosting online sessions.
Myth busting campaign.	This offline campaign addressed myths around enrolling and voting for those experiencing homelessness or with unstable housing. Four myths were dispelled and displayed on billboards and street posters, in metropolitan Melbourne areas with high populations of people experiencing homelessness. During the enrolment period, no-fixed-address enrolment forms were distributed with 4,500 meals to those suffering financial hardship, through a sponsorship with StreetSmart. This partnership included social media and Electronic Direct Mail distribution to StreetSmart's database of homeless services and community partners. A 1800 freecall number was also established to support those with financial hardship to provide support for enrolling and voting. This phone number was advertised on posters distributed through homelessness agencies, drug and alcohol services and services providing COVID-19 testing in hotels.
CALD in-language social media videos.	This project produced a series of three videos in 10-12 different languages which provided electoral information on how to enrol, how to vote by post, and how to respond to an Apparent Failure to Vote Notice. These were widely distributed and shared through the VEC's social media platforms and community networks.
Aboriginal short videos.	This project produced five videos in collaboration with Reconciliation Victoria. Two videos featured Aboriginal Elders and other leading Aboriginal community members discussing the value and ways to engage with local council elections. A further three videos, using culturally relevant animation, explained what services councils are responsible for, how to vote and the role of a councillor. These were shared through Aboriginal community channels and organisations.
DemGraphics young people co-designed social media project.	This project involved conducting research to identify barriers to enrolling and voting with a diverse group of young people. This information was then used to pilot a social media campaign in selected councils to encourage engagement in the elections for those aged 18-29.
Easy English tutor guide and worksheets.	These were produced for people with low English proficiency and designed as a co-read product where a person supports the learner through the worksheets. The tutor guide and worksheets were based on the VEC's Easy English guides for local council elections and were available for download from the VEC's website in PDF and Word formats.

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## Appendix 6: Daily telephone enquiries

The following graph shows the number of telephone calls recorded by the election office telephone enquiry service including those received by the VEC's overflow call centre and tagged as relating to Melton City Council during the 2020 local government elections.



## Appendix 7: Final list of candidates in ballot paper order

#### **Melton City Council election**

The candidates, in ballot paper order, were as follows:

Cambridge Ward election
MANN, Sukhpreet Singh
KUMAR, Shalini Ashika
SINGH, Kunwarpal
ABBOUSHI, Steve
CAMILLERI, Ujjala
SMITH, Annie
VERMA, Gary
SINGH, Gurjant
KESIC, Goran
PERERA, Mano
PASUPULATE, Ajay Kumar
HAQUE, Golam
APAP, Charlie
MAJDLIK, Kathy

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Coburn Ward election	
SHANNON, Julie	
TURNER, Bob	
RAMSEY, Sophie	
VANDENBERG, Ashleigh	
DE SANTIS, Melissa	
MAJDLIK, Andrew	
PERERA, Jason Spencer	
KLAIR, Rajinder	
BRAR, Surinder Singh	
KESIC, Una	
JUSTICE, Lance	
KHANAL, Kubir Lal	
HARDY, Kenneth	
SHARMA, Vivek	
FOX, Jo	
DE SANTIS, Nib	

Watts Ward election	
DEEMING, Moira	
CARLI, Lara	
MARAVIC, Aleksandar	
/ALLONE, Simon	
ROMEO, John	
ALURKAR, Deepti	
TRIFUNOVSKI, Sonya	
HERNANDEZ, Cecilia Rachel	
FARRUGIA, Justine	
PRYGIEL, Henry	
ROWE, Wesley Alan	

#### Appendix 7.1: Candidate statements and photographs

Melton City Council election

Total number of candidates at close of nominations	Number of candidates that lodged a candidate statement	Number of candidates that lodged a candidate photograph	
14	14		14
Coburn Ward election (see Apr	pendix 7.2.2 for candidate stater	nent leaflet)	
,	Sendix 1.2.2 for candidate stater	nent leanet)	
Total number of candidates at close of nominations	Number of candidates that lodged a candidate statement	Number of candidates that lodged a candidate photograph	
16	16		16
Watts Ward election (see Appe	endix 7.2.3 for candidate statem	ent leaflet)	
Total number of candidates at close of nominations	Number of candidates that lodged a candidate statement	Number of candidates that lodged a candidate photograph	
ornorninations	louged a candidate statement	lougou a oundidato priotograph	

#### Appendix 7.2: Candidate statement leaflets

Appendix 7.2.1: Candidate statement leaflet for Cambridge Ward election



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It has been a pleasure to serve our community in my capacity as Councilor and Deputy Mayor in our city. For those who have not had the pleasure of meeting. I am a local resident, my wife Mariasol is a cancer runse at our local hospital and dogether we have two young boosy Rafael (8) and Orlando (4) who attend local schools. As a Councilor, with a young family. I have worked hard to ensure our families are not overlooked when it comes to the provision of council services. The last 4 years I achieved several positive outcomes for our community including, a 0% rate increase in this financial year, through forward \$1m in funding to purchase land in Fraser Rise for a state of the art Aquatic & Lieaure Centre, the introduction of food Organics, Garden Organics (FOGD) reducing the productor of foor dispation youth forum spaces and releving pressure on landing hape, annual youth forum Organics (FOG0) reducing the production of harmful greenhouse gates and relieving pressure on landfill space, innual youth forum – empowering representation of our young residents in our city and phasing out of poisonous week-killer around community areas such a praks, plagrounds and community orents. No can view a full list of my achievements by visiting stokwithshere.com.au. Loontinue to be instrated with the arti-locial behaviour and incidents of cime around our community. Excuses are no longer good enough. It is time to take a subtichor-based approach rather than pointing the finger. That is why 1 recertly introduced a motion to bring bigether key community gouges and services including Victor i Phice. Used level poer, community leaders and Council staff to mixrove community safety. For me to ontrinue this work, lined your support. This election Victo 1 to re-elect Steve Abboushi, Volte 2 Gary Verma and number every other box. Support me so lean continue to support you. This election those to #StickWithSteve.

NOTICE: The contents of candidate statements are provided by the candidates. Any enquiries about candidate statements should be directed to the relevant candidate. Candidate statements are of verified or endowed by the Election Maxaer



CAMILLER, Ujjala During this difficuit time, issues that are of upmost importance to myself and the Community are as follows: 1. Strengthening economic development – assistance for our current businesses, more local jobs. 2. Enhanced pride in living in the CQ / Methon – safety first for the community, work hard to ensure the security of residents, advocate for oner street lights, pedestrain-safety burniers, and security uID Bag. My commitment is also to campaign for the Methon Ney duplication; new road developments to ease traffic competition and more public transport. 3. Rate freeze for the next four years - I will advocate freeing ouncil rate for residents, higher relations on rates for persisenes, and reducing to costs. 4. Improving health and well-being – addressing social isolation of identy and culturally diverse; increase disability services. 5. Liebing learning and deucation enhancement – skills development to increase opportunities, instruktes for huffere education services. 5. Lifebong learning and education enhancement - skills development to increase apoptunities, institutes for further education in the C/p of Meltori, increase fabilities for our children. 6. Clean, green, and carbon-entertical Council - Sustanable living to reduce framcaia and environmental streases; more green spaces. My background is Indian Engaria and my hubanda is of Mattees background, married for 22 years and with our two children, we celebrate interculturatism and display immersed in the community from business ownership to volunteering. Increase in the community from business ownership to volunteering. immersed in the community from business ownership to volunteering. I recognise the importance of inclusion and social cohesion that are crucial for thriving communities such as ours. My depth of experience as a business owner, property consultant, and community leader are underpined by my elocation - depresent in Acounting, Financia Planning, and Project Management. I will utilise my education, represent Management, the utility and the set of the experience, knowledge, and skills to address the diverse issues facing our community with critical thinking and problem-solving. Please vote 1. NOTICE: The contents of candidate statements are provided by the candidat enquiries about candidate statements should be directed to the relevant car "avoidate statements are not verified or endorsed by the Election Manager.



SMITH, Annie

Amis Smith is here to lister and work with community to build on Metton Council as a place full of opportunities which used the skills and knowledge of diverse community members. Amis is all about having a strong local community with a focus on socio-economic growth held together by strong values of honesty, integrity, respect and inclusion. One persons well being is as important as the whole of communitys well being because Annie believes everyone is important, with Arnie your voice matters. As a local resident of Caroline Strongs of Metion OUP Council. Arnie has a Degree in Public Administration and currently studying a Diploma in Leadership and Management. Arnie is currently working in disabilities and achieve positive outcomes. Annie is most passionate about having her local community grow to accommodate the diversity. The backhold of the second sec about having her local community grow to accommodate the diversity diverse, inclusive community.

NOTICE: The contents of candidate statements are provided by the candidates. An enquiries about candidate statements should be directed to the relevant candidate Candidate statements are not writied or endorsed by the Flection Manager.

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**UERMA, Garg**. Dur community needs a local community violes who will listen and act on fresh ideas. The amomitted to keeping rates low and datocate in informing how rates are calculated to stop unfair increases. If elected I will strongly advocate to simplify the process of obtaining a builting and planning permit, while ensuring development is in line with sustainability improve car parking, more public transport within local area; advocate and stand for 24/7 Police station at Caroline springs and more police patrols and I will set up taskforce for community safety ; recommend double hard rubbis collector, improve aged care and disability services; I will stand against any tip expansion and dumping of tracks and local jobs and for more relief to families impacted by COVIO. I will solar for unding or creational and sporting facilities. Will ensure that local parks are maintained to a high standard. I will always put residents first. Lam involved in many social projects tasking homelessness, food for needy programs and helping victims of family violence through victuo icit councils intercultural advisory committee. WIGs regioned by the proving regional advisory committee, WIGs regioned by the proving councils intercultural advisory committee, WIGs regioned by the proving councils intercultural advisory committee, WIGs regioned by the proving councils intercultural advisory committee, WIGs regioned advisory committee and president define interfaint hendow where there anied many local social issues and promoted social cohesion I have raised many local social issues and promoted social cohesion and harmony. I am passionate about our local community so lets make and naminely term pactors and source bear command as a bear hand Methon City a better place to live, work, do business and raise a family. Your trust in me will ensure we have strong, proactive and responsive leadership, New vision, new direction for better Methon City Vote 1 Gary Verma and vote 2 Steve Abboushi and mark all other boxes.

ICE: The contents of candidate statements are provided by the candidates. Any irries about candidate statements should be directed to the relevant candidate.



SINGH, Gurgant Gay, My rame is Gurjant Singh and I am contesting for the postion of councilier from clambridge Ward for the Metho City Council elections to be held on 24th of October 2020. Its been an honour to represent my candidering as an independent candidate from Cambridge ward. I have been living in Methon from list 4 years and have seen the community and infrastructure grow at a very fast pace. I was running my family business before moving to Australia as a beaufful buoyate where all different flowers are bunched together. Its been privilege to be a part of this diversity is our strength and needs the as a self-employed with small business. I see Australia as a beaufful buoyate where all different flowers are bunched together. Its been privilege to be a part of this diversity is our strength and needs to be preserved for future. If given an opportunity, I villi work as a bridge between local community and cancel and will raise the issues which make Method community and cancel and will raise the issues which make Method for future. If growing community as the number of clubs we have, they are strugging to sarvice everyone. Taken one cancel of parks & Bregerste k key prime the anal backbase, which have Method the privater to the sub-position of parks is a bridge between to key prime to any community as the number of clubs we have, they are strugging to sarvice everyone. Taken one cancel of parks & Bregerste k key prime the anal landscaped. While we achieve these goals, it is very integrated the instruction compared to the tower were in the top the flower bit is privated to instruct the compared tower were the tower one of parks & Bregerste k key prime the main and landscaped. to as more there yours and more can be a mark as near the sub weep usern clean and landscaped. While we achieve these goals, it is very important to insure that our growth and development is sustainable. Last but not the least, please follow the guidelines issued by health department. Stay safe and maintain social distancing. Thanks for you support.

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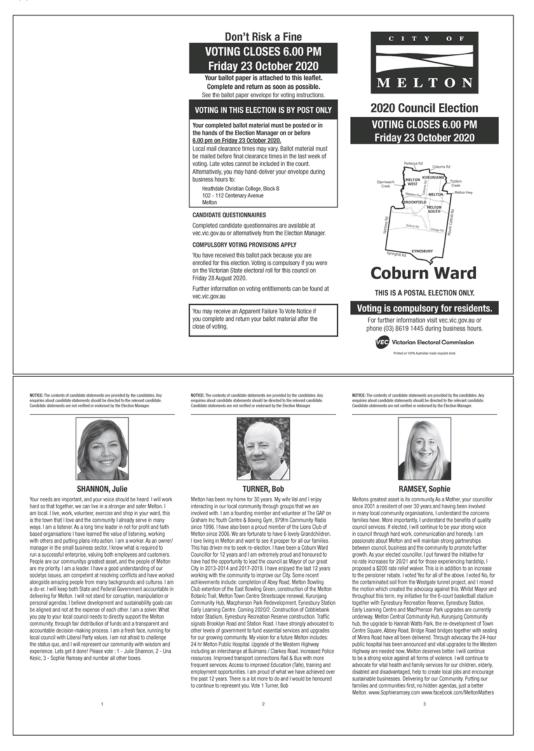
le statements are provided by the candidat ents should be directed to the relevant can ified or endorsed by the Election Manager.



Goran Kesic has been living in Caroline Springs for 20 years and is married with a grown-up daughter and son. He currently works for Western Health and is a hardworking, passionate, enthusiastic pers who cares for his community and its residents' health, safety, and Websith installing a reaction of the product of the second economic development, a 24-hour police station, more protected bicycle lanes, and local movie theatre. In addition, he would advocate for gas connection for Rockbank Township, efficient road network, and freight infrastructure with upgrades to the Western Highway and Melton Keilor Road, duplication of Westwood Drive, and more pedestrian crossings. He https://www.intercommercial.co



#### Appendix 7.2.2: Candidate statement leaflet for Coburn Ward election





atements are provided by the should be directed to the relevant can income the Flection Manager.

#### VANDENBERG, Ashleigh

**LADENERGE, Ashleight** Asing mother for how young officient cluster path the safety prostance for the young officient cluster path the safety importance for the need of a 2-4 young plant makers of the importance for the need of a 2-4 young plant makers of the prostance for the need of a 2-4 young plant makers of the importance for the need of a 2-4 young plant makers of the safety of the plant how are in need of A a worman. I understand the importance within the occurnel. Lorent and the plant be under the instant of the plant how and prostance for the council of the plant of the the following plant of the plant how and the plant of the safety of the plant how and the plant of the the plant of the plant of the plant how and the form of the plant of t

to the relevant cano Duction Manager



#### DE SANTIS, Melissa

DE SANTIS, Melissa I am a local community development worker and university graduate. Lare about or community and warth to see it thrive and flourish. Lunderstand the pressures and needs of a growing community. As a long standing resident of Maton in util undersitab to abrive the following aims. To ensure that rates remain frozen. I will continue the following aims. To ensure that rates remain frozen. I will continue the following aims. To ensure that rates remain frozen. I will continue the following aims. To ensure that rates remain frozen will be the following aims. To ensure that rates remain frozen will be the statium. Advocate for an expansion of the vesterin freeway to beer Park. Support the increase of police in Metron. Increase frequency of Public transport services in rail and local bur notes. To needshifts accial community entertainment grograms within the buro netter. Reeerging Metton High Street business predint. I will continue to support toprosms which support or you'd and families. I hope to represent you on council because i am committed to achieving the above aims. above aims

about candidate statements should be directed to the relevant ca statements are not verified or enforced by the Flection Manane



MAJDLIK, Andrew

HALDLIK, Andrew As resident of City of Melton for the past Z5 years, I consider myte as tellow resident and neighbour. Conwing up and educated, like most, in the Western Suburbs of Melbourne. I have worked hard, also establishing my own business, employed staff and know the struggles that Business Owners and staff alike experience, on a day to day basis. With my experience and passion, 1 will fight for the entire community. Vide 1 for Majlik, Andrew, and I will fight for the entire community. Vide 1 for Majlik, Andrew, and I will fight for the entire community. Vide 1 for Majlik, Andrew, and I will fight for the entire community. Vide 1 for Majlik, Andrew, and I will fight for the entire community. Vide 1 for Majlik, Andrew, and I will fight for the entire community. West Andrew and descrification of the Melton line, expansion of Woodgrove Stopping Centre, increase pensioner vides in guarded of attrest throughbut. Melton explored of Western Highmang and conversion to a Freeming for the benefit of all helenon resident, upgrade of attrest throughbut. Melton elefort, disabled & disabartaged. You can count on me to be your dise in our community. To manue you don't miss out Vide 1 for Majlik, Andrew

NOTICE: The contents of candidate statements are provided by the candidate enquiries about candidate statements should be directed to the relevant can Candidate statements are not verified or endorsed by the Election Manager.



#### PERERA, Jason Spencer

**DEREA, Jaco Dispect** and creative results that mean the taken on the challenges of an en-formation and adverse of correlational expertise include finance, formation and the sense of correlational expertise include finance, the sense of the sense of the sense of the sense of the sense protect civil Berline's of Australian expertises of thanlines in the hybrid protect of the sense of the sens

The contents of candidate statements are provided by the candidate about candidate statements should be directed to the relevant cand to statements are not verified or endorsed by the Flortion Manager.

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**LALR, Particular** The set of the resident of weat for the last 13 years. There does hardware in Electronics and Communications and different fasters degree information Systems from University of Ballarat and currently working in Islecommunication sector. I am specification of the associations since long time. I am at theless worker and passionals being the bare been attached on barrines and uses and the bare bare in the electronic and the barger platform of my Metan. GNY, Courci. I am attached anytime. We platform of my Metan. GNY, Courci. I am attached anytime. We platform of my Metan. GNY, Courci. I am attached anytime. We also and madetory hing local people. I am strongly campaigning for better and fitmely medical facilities for the strikey of the solitis, shall continue to naise my voice for the strikey of the solitis, and the courcil to formulate a permanent and strong heritage committee and my developed networks of reads and rise to public. Anyt frare strike heritage of Methon is concerned. I will raise this matter at the courcil to formulate a permanent and strong heritage committee that and sociating to generate new resources of income for the solution of the strongly of the solution of the strikey of the solution of there excellent to movies better the solution of the solution of the theorem of the solution of the solution of the solution of the solution of the theorem of the solution of the solutio

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NOTICE: The contents of candidate statements are provided by the candidat enquiries about candidate statements should be directed to the relevant can candidate statements are not verified or endorsed by the Election Manager.

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I am Surider Singh RRAR resident of Brookheld. I am working in construction industry and I have completed my studies in business management. I am nunning for a sait in Melton oit; ocucil to the Cobum wed. I want our community to remain quiet, family oriented and crime free place. I have not been active in politics before but I am committed for protecting the environment and lifestyle that attract pole to be part of this community. If electral will stored by advocate to cut ouncil rates up to 11% that will be on my top priority. I will ensure safely and maintenance of all public places and residential strets. I will bit with state government for more public transport services around on existing and neutre which will create more high level jobs. I will work on engaging community into educational programs on Australian outure and whiles and support programs that are important to address sizes like finity volence. Everyone who results of this election carefully. If you share my views, help me to support Melton and please give me your vole. I am Surinder Singh BRAR resident of Brookfield. I am working in

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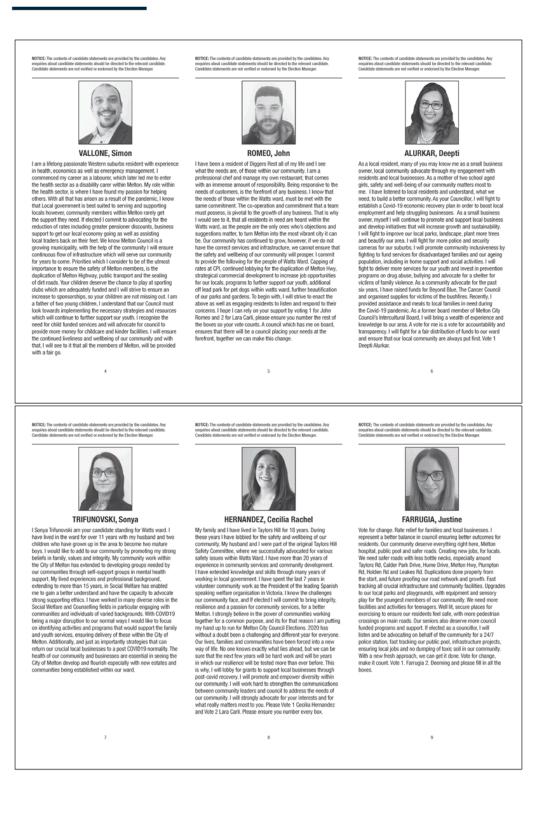
Melton City Council



#### Appendix 7.2.3: Candidate statement leaflet for Watts Ward election



Election Report Local Government elections 2020





15,762

## Appendix 8: Daily breakdown of the general mail-out

Melton City Council election				
6 October 2020	7 October 2020	8 October 2020	Total	
35,363	35,363	33,283	104,009	
Cambridge Ward e	lection			
6 October 2020	7 October 2020	8 October 2020	Total	
11,267	11,267	10,604	33,138	
Coburn Ward elect	ion			
6 October 2020	7 October 2020	8 October 2020	Total	

Watts Ward election			
6 October 2020	7 October 2020	8 October 2020	Total
8,334	8,334	7,844	24,512

14,835

46,359

15,762

## **Appendix 9: Result information**

#### **Melton City Council election**

Cambridge Ward Count	summa	ry		
Enrolment:	33,138			
Formal votes:	25,835			
Informal votes:	1,956 (7.	1,956 (7.04% of the total votes)		
Voter turnout:	27,791 (8	3.86% of the total enrolment)		
Candidates (in ballot pape	r order)	First preference votes	Percentage	
MANN, Sukhpreet Singh		97	3.76%	
KUMAR, Shalini Ashika		577	2.23%	
SINGH, Kunwarpal		63	2.44%	
ABBOUSHI, Steve		6,15	23.81%	
CAMILLERI, Ujjala		1,295	5.01%	
SMITH, Annie		1,306	5.06%	
VERMA, Gary		918	3.55%	
SINGH, Gurjant		289	1.12%	
KESIC, Goran		3,325	12.87%	
PERERA, Mano		712	2.76%	
PASUPULATE, Ajay Kumar		307	1.19%	
HAQUE, Golam		466	1.80%	
APAP, Charlie		1,662	6.43%	
MAJDLIK, Kathy		7,225	27.97%	
Successful candidates				
MAJDLIK, Kathy (1st elected	candidate	)		
ABBOUSHI, Steve (2nd electe	d candida	te)		
KESIC, Goran (3rd elected ca	andidate)			

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Enrolment:	46,360			
Formal votes:	32,714			
Informal votes:		7.89% of the total votes)		
Voter turnout:		76.61% of the total enrolmen	+)	
Candidates (in ballot pa			()	Percentage
SHANNON, Julie	per order)	That preference votes	3,606	11.02%
TURNER, Bob			7,052	21.56%
RAMSEY, Sophie			4,754	14.53%
VANDENBERG, Ashleigh			6,785	20.74%
DE SANTIS, Melissa			571	1.75%
MAJDLIK, Andrew			436	1.33%
PERERA, Jason Spencer			572	1.75%
KLAIR, Rajinder			429	1.31%
BRAR, Surinder Singh			783	2.39%
KESIC, Una			1,227	3.75%
JUSTICE, Lance			1,826	5.58%
KHANAL, Kubir Lal			315	0.96%
HARDY, Kenneth			1,791	5.47%
SHARMA, Vivek			534	1.63%
FOX, Jo			1,547	4.73%
DE SANTIS, Nib			486	1.49%
Successful candidates				
TURNER, Bob (1st elected c	andidate)			
VANDENBERG, Ashleigh (2n	nd elected o	andidate)		
PAMSEV Sophia (3rd elect	ad candidat			

RAMSEY, Sophie (3rd elected candidate)

SHANNON, Julie (4th elected candidate)

Election Report Local Government elections 2020

Watts Ward Count summary				
Enrolment:				
	24,512			
Formal votes:	20,249			
Informal votes:	909 (4.3	0% of the total votes)		
Voter turnout:	21,158 (8	6.32% of the total enrolment)	1	
Candidates (in ballot paper	r order)	First preference votes		Percentage
DEEMING, Moira			4,351	21.499
CARLI, Lara			5,231	25.839
MARAVIC, Aleksandar			553	2.739
VALLONE, Simon			761	3.769
ROMEO, John			975	4.82
ALURKAR, Deepti			1,844	9.119
TRIFUNOVSKI, Sonya			924	4.569
HERNANDEZ, Cecilia Rachel			944	4.669
FARRUGIA, Justine			3,188	15.749
PRYGIEL, Henry			711	3.519
ROWE, Wesley Alan			767	3.799
Successful candidates				
CARLI, Lara (1st elected candidate)				
DEEMING, Moira (2nd elected candidate)				

### **Appendix 10: Election participation statistics**

Note: Participation is measured by the number of marks on the roll as a percentage of total enrolment and can vary from turnout (total ballot papers counted as a percentage of total enrolment).

Melton City Council election			
Enrolment category	Participation as a percentage of voters enrolled in each category for 2020 Melton City Council general election	Comparator for 2016 Melton City Council general election	Statewide postal election comparator for 2020 LG elections (excl. Melbourne City Council)
Voters enrolled through section 241 of the LG Act	85.34%	76.82%	86.27%
aged 18 to 69 years old on election day	84.98%	76.70%	85.48%
aged 70 years and over on election day	88.98%	78.17%	90.14%
Voters enrolled through sections 243 - 245 of the LG Act	52.02%	50.20%	60.96%
Council total	83.39%	73.54%	84.12%

Cambridge Ward election		
Enrolment category	Participation as a percentage of voters enrolled in each category for 2020 Melton City Council general election	Statewide postal election comparator for 2020 LG elections (excl. Melbourne City Council)
Voters enrolled through section 241 of the LG Act	87.42%	86.27%
aged 18 to 69 years old on election day	87.30%	85.48%
aged 70 years and over on election day	89.00%	90.14%
Voters enrolled through sections 243 - 245 of the LG Act	56.10%	60.96%
Ward total	85.84%	84.12%

Election Report Local Government elections 2020

Coburn Ward election		
Enrolment category	Participation as a percentage of voters enrolled in each category for 2020 Melton City Council general election	Statewide postal election comparator for 2020 LG elections (excl. Melbourne City Council)
Voters enrolled through section 241 of the LG Act	81.52%	86.27%
aged 18 to 69 years old on election day	80.75%	85.48%
aged 70 years and over on election day	87.89%	90.14%
Voters enrolled through sections 243 - 245 of the LG Act	46.43%	60.96%
Ward total	78.96%	84.12%

Watts Ward election		
Enrolment category	Participation as a percentage of voters enrolled in each category for 2020 Melton City Council general election	Statewide postal election comparator for 2020 LG elections (excl. Melbourne City Council)
Voters enrolled through section 241 of the LG Act	89.52%	86.27%
aged 18 to 69 years old on election day	89.33%	85.48%
aged 70 years and over on election day	91.61%	90.14%
Voters enrolled through sections 243 - 245 of the LG Act	64.14%	60.96%
Ward total	88.48%	84.12%

Election Report Local Government elections 2020

## **Appendix 11: Complaints**

#### Written complaints received by the VEC

Date	Nature of the complaint	Action taken by the VEC
26 August 2020	General Question - Enrolment (Incorrect or not updated enrolment details)	Action taken and responded
2 September 2020	Complex Complaint - Candidates and Parties	Action taken and responded
2 September 2020	General Question - VEC Administration	Action taken and responded
7 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Early Campaigning)	Response provided
20 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Authorisation)	Referred to LGI
20 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Authorisation)	Referred to LGI
22 September 2020	Complex Complaint - Candidates and Parties (Entitlements)	Esaclated for investigation and action
23 September 2020	Complex Complaint - Candidates and Parties (Conduct of Candidate or Party)	Action taken and responded
24 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (Candidates)	Investigated. No response provided as anonymous submission
25 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (Misleading or Deceptive Information)	Action taken and responded
27 September 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties	Response provided
29 September 2020	Complex Complaint - Candidates and Parties (Entitlements)	Esaclated for investigation and action
4 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Response provided
5 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Referred to LGI
9 October 2020	Sensitive / Complex Complaint	Response provided
11 October 2020	Complex Complaint - Advertising or Election Material (Misleading or Deceptive Information)	Response provided
11 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (COVID-19)	Response provided
12 October 2020	Clarification of Process, Procedure or Legislation - Advertising or Election Material (Authorisation)	Action taken and responded

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Melton City Council

12 October 2020	Complex Complaint - Advertising or Election Material	Investigated. No response provided as anonymous submission
12 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Action taken and responded
12 October 2020	Criticism - VEC Administration (Wait Times)	Investigated, phone contact made
14 October 2020	Criticism - VEC Administration (VEC Procedures)	Action taken and responded
14 October 2020	Suggestion - VEC Administration (Website)	Improvement recommendation made
14 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Referred to LGI
15 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Referred to LGI
16 October 2020	General Question - Voting (Ballot Papers)	Action taken and responded
16 October 2020	General Question - Voting (Ballot Papers)	Action taken and responded
16 October 2020	Complex Complaint - Advertising or Election Material (Authorisation)	Investigated. No response provided as anonymous submission
16 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Advertising or Election Material (Misleading or Deceptive Information)	Referred to LGI
19 October 2020	Simple Complaint - Voting (Ballot Papers)	Action taken and responded
20 October 2020	Simple Complaint - Voting (Ballot Papers)	Action taken and responded
20 October 2020	Simple Complaint - Voting (Ballot Papers)	Action taken and responded
20 October 2020	Simple Complaint - Voting (Ballot Papers)	Action taken and responded
21 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (Conduct of Candidate or Party)	Response provided
22 October 2020	Complex Complaint - Advertising or Election Material (Conduct of Candidate or Party)	Response provided
24 October 2020	Simple Complaint - Voting (Postal Vote Never Received)	Action taken and responded
24 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (Misleading or Deceptive Information)	Response provided
26 October 2020	Allegation of potential breach of the law - External Agency as Regulator - Candidates and Parties (Misleading or Deceptive Information)	Action taken and responded
26 October 2020	Simple Complaint - Voting (Postal Vote Never Received)	Response provided

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