

**Attachment 1: examples of the impact of Council's relief programs – the people these programs support**

Community supported through the COVID-19 Relief and Recovery Fund delivery:

- Family of 5, 2 adults and 3 children, Partner laid off work at beginning of COVID and unable to gain further employment and not entitled to Job Keeper, only entitled to Family Tax Benefit A + B which is now the families only income. 70% of weekly income goes on rent.
- Family of 3, 2 adults and 1 child, not entitled to government payments at all, NIL income and NIL work rights due to bridging Visa. Was been supported financially by sister however she has returned to home country. Single parent family of 7, only income is Family Tax Benefit of \$900 f/n, rent is \$800 f/n. No one able to gain employment. Left with \$100 for food and other expenses.
- AR has been living in Australia, apart for his wife and two children, for approximately 10 years, working causally in different roles to support himself. Wife and 2 children have recently been granted a visa and joined him in Australia, however family now have NIL income. Has applied to Centrelink for tax benefit and is awaiting outcome. Family had no food and were unable to get help from ASRC either. Family just wanting food vouchers so they could buy food.
- Sole parent of 3 children with NIL income due to being out of the country too long and having to reapply for Government payments. Family has no fridge to store food and is unable to access a washing machine. Washing Machine provided & Fridge ordered to store food safely.
- Family of 3, both adults lost hospitality employment due to COVID and not entitled to Government payments; struggling with basic living expenses and unsure when they will be able to gain employment again.

Example of support provided by the Connector Hub program:

- A single mother with 2 children escaping family violence was referred to the Connector Hub, she had lost work due to COVID restrictions. The household had inadequate furniture, no freezer, one mattress and a broken bed, with only 2 blankets between the 3 of them. Connector Hub referred them onto Western Emergency Relief Network who supplied furniture and household goods. Connector Hub organised a removalist to deliver items under stage 4 restrictions. Connector Hub organised meals and a food parcel to be delivered.