



Hon Jacinta Allan MP

Minister for Major Projects
Minister for Public Transport

19 OCT 2018

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Ref: COR/18/840944



Mr Kelvin Tori
Chief Executive Officer
City of Melton
PO Box 21
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Dear Mr Tori

Thank you for your letter of 24 September 2018 on behalf of Melton City Council about toilet access at Diggers Rest station.

I acknowledge Council's concerns about amenities at Diggers Rest station. I passed your letter to Public Transport Victoria (PTV) for advice.

PTV confirmed that Diggers Rest station was upgraded as part of the Sunbury Electrification Project. However, the decision was made not to staff the station at this time, which means the toilet facilities are not currently available for public use.

I understand that the decision to staff stations is based on several factors, primarily driven by expected patronage, whether the station is an interchange point, and whether the station provides services for special events.

I am advised that based on current passenger levels at Diggers Rest station, there are no plans to provide staffing at the station. This position will be reviewed should passenger numbers significantly increase, and I have asked PTV to ensure that your feedback is considered in the review process.

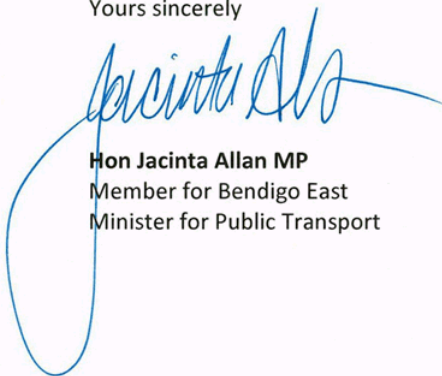
The Andrews Labor Government is committed to expanding and upgrading toilet facilities across Melbourne's train network, with new facilities already installed at several stations. Toilets are provided at all premium staffed stations across the metropolitan network, at host stations when staff are on duty, and at some unstaffed stations through the provision of self-cleaning, automated toilet blocks. Traditional toilet facilities are unavailable at unstaffed stations because of the misuse of facilities, security problems, cleanliness and public liability concerns.



The nearest station toilet facilities on the Sunbury line are at Sunbury and Watergardens, during staffed hours. For information about other station toilets, passengers are encouraged to visit the PTV website at <www.ptv.vic.gov.au/getting-around/stations-and-stops>, or call PTV on 1800 800 007 between 6 am and midnight.

I trust this information is of use to Council. Thank you again for sharing these concerns with me.

Yours sincerely



Hon Jacinta Allan MP
Member for Bendigo East
Minister for Public Transport

